

Eric G. Schwartz

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Electronic Technician/Hardware Technician

Summary: Extensive experience in repair, maintenance, and troubleshooting computers, servers, and advanced electronic equipment.

- Server 2008, 2012
- Windows 7, 8, 10, Vista, XP
- Linux; Redhat, SUSE, FreeBSD, Ubuntu, CentOS
- Software; Word, Excel, IOMeter, FIO
- Scripting; BASH, and Batch
- Certified; A +, Network +
- Test equipment; oscilloscope, signal generator, digital multimeter, digital logic probe
- Electronics; microwave, digital, industrial
- OS Installs; computers, servers
- Communications; technical writing
- Analyzers; Lecroy, Xgig
- Raid configuration; Raid 0, 1, 5, 6, 10, 50, 60
- Team oriented, reliable, flexible, fast learner

Experience

Gray Construction / Signature, Anaheim, CA

2017-2018

IT Tech / Helpdesk

- Prepared PC's, Desktops and Laptops, with Windows 10.
- Migrated data and software from user's PC's with Windows 7 on them to the Windows 10 PC's, and installed printers for each user.
- Helped users with Windows 10 technical problems.
- Installed PC's to workstation areas and assisted IT with other tasks.

Thales / Morson, Irvine, CA

2016-2017

Sr. Systems Technician (Aerospace)

- Installed, configured and trouble-shot systems of IFE (in flight entertainment) in test racks, including Cabling and set up.
- Read schematics, diagrams, and other written and verbal instructions, in order to accomplish tasks.
- Trained and/or assisted others with all tasks.
- Set up laptops with dual boot OS, Windows 7 and Ubuntu.

Prosum / LBUSD, Long Beach, CA

2015-2016

Electronic Technician

- Repaired LCD and DLP Projectors, including Epson, InFocus, and Panasonic.
- Repaired Document Cameras, mainly Lumens.
- Repaired this equipment down to the component level, soldering and replacing it.

Western Digital, Irvine, CA

2011-2015

Hardware Technician (in Data Center)

- Tested enterprise class hard drives in Linux and Windows server environment, with 3000+ servers, including Dell, HP, Lenovo, Acer, and others.
- Hard drive firmware maturation via thorough testing to uncover bugs and potential interoperability issues.
- RAID array creation/management with various SAS/SATA controller (LSI/Avago, Adaptec, Atto, Promise)
- Reported and documented issues on Issue tracking database, similar to RMA process.
- Worked on customer reported issues: Reproducing/debugging customer found issues.
- Installed Windows Server and Linux Server and utilized for testing, including racking servers.
- Executed test plan as per production schedules, including remoting using VNC, Remote Desktop and Cisco Any Connect.

CSTS Inc., Brea, CA

2003-2010

Electronic Technician/Junior Systems Engineer

- Tested and repaired servers, computers and computer based electronic testing equipment, including plumbing of gases
- Set up Desktop stations and repaired them
- Developed documentation and efficient work flow for common tasks
- Assisted engineers with building prototypes, verifying new designs and writing test procedures and technical manuals

Education

Network Administrator

New Horizons Computer Learning Center, Anaheim, CA

Associates in Electronics Engineering Technology

ITT Technical Institute, La Mesa, CA

Network Administrator

Institute of Networking Technology, Signal Hill, CA

Advanced Electronics

ET "A" School, US Navy, Great Lakes, IL

References

Available upon request